

NON-DISCRIMINATION POLICY

Star Discount Pharmacy Inc, complies with all applicable Federal civil rights laws and does not discriminate, exclude people, or treat them differently on the basis of race, color, national origin, age, disability, sex, or any other legally protected characteristic.

Star Discount Pharmacy Inc, Inc. provides:

- Free aids and services to people with disabilities so that they have an equal opportunity to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats)
- Free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services or would like more information on accessibility of services, please speak with your local pharmacy team or call [1-877-883-1392](tel:1-877-883-1392).

If you believe that Star Discount Pharmacy Inc, Inc. has failed to provide these services or discriminated on the basis of race, color, national origin, age, disability, sex, or any other legally protected characteristic, you can send a written grievance, via mail or email, to the following:

Email:

Specialtycare@starmarketrx.com

Mail:

Star Discount Pharmacy Inc.

Attn: Legal Department

704 Pratt Ave SE

Huntsville, AL 35801

Phone: 877-883-1392

If you need help filing a grievance, our Legal Department is available to help you at the contact information listed above.

You may also file a formal complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

[1-800-368-1019](tel:1-800-368-1019), [800-537-7697](tel:800-537-7697) (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

If you do not speak English, language assistance services are available to you, free of charge. Call the Patient Care Center at [1-877-883-1392](tel:1-877-883-1392).

إذا كنت لا تتحدث الإنجليزية ، فإن خدمات المساعدة اللغوية متاحة لك مجاناً. اتصل بمركز رعاية المرضى على الرقم [1392-883-877-1](tel:1392-883-877-1).

Si no habla inglés, los servicios de asistencia lingüística están disponibles para usted, de forma gratuita. Llame al Centro de Atención al Paciente al [1-877-883-1392](tel:1-877-883-1392).

如果您不会说英语，可以免费为您提供语言协助服务。致电患者护理中心 [1-877-883-1392](tel:1-877-883-1392)。

Pokud nemluvíte anglicky, jsou vám zdarma k dispozici asistenční služby. Zavolejte do centra péče o pacienty na čísle [1-877-883-1392](tel:1-877-883-1392).

Hvis du ikke taler engelsk, er der gratis sprogassistance til rådighed. Ring til patientplejecentret på [1-877-883-1392](tel:1-877-883-1392).

Si vous ne parlez pas anglais, des services d'assistance linguistique sont à votre disposition gratuitement. Appelez le Centre de soins aux patients au [1-877-883-1392](tel:1-877-883-1392).

Wenn Sie kein Englisch sprechen, stehen Ihnen kostenlose Sprachassistentendienste zur Verfügung. Rufen Sie das Patient Care Center unter [1-877-883-1392 an](tel:1-877-883-1392).

אם אינכם דוברי אנגלית, שירותי סיוע בשפה זמינים עבורכם, ללא תשלום. התקשר למרכז הטיפול בחולה בטלפון [1392-883-877-1](tel:1392-883-877-1).

Ha nem beszél angolul, ingyenesen áll rendelkezésére nyelvi asszisztencia szolgáltatás. Hívja a betegellátó központot az [1-877-883-1392 telefonszámon](tel:1-877-883-1392).

Se non parli inglese, i servizi di assistenza linguistica sono a tua disposizione, gratuitamente. Chiama il centro di assistenza ai pazienti al [numero 1-877-883-1392](tel:1-877-883-1392).

英語が話せない場合は、言語支援サービスを無料で利用できます。患者ケアセンター ([1-877-883-1392](tel:1-877-883-1392))に電話してください。

Se você não fala inglês, serviços de assistência linguística estão disponíveis para você, gratuitamente. Ligue para a Central de Atendimento ao Paciente pelo telefone [1-877-883-1392](tel:1-877-883-1392).

Если вы не говорите по-английски, вам бесплатно предоставляются услуги языковой помощи. Позвоните в Центр ухода за пациентами по телефону [1-877-883-1392](tel:1-877-883-1392).

Nếu bạn không nói được tiếng Anh, các dịch vụ hỗ trợ ngôn ngữ có sẵn cho bạn, miễn phí. Gọi cho Trung tâm Chăm sóc Bệnh nhân theo số [1-877-883-1392](tel:1-877-883-1392).