



## Patient Management Program

Star Discount Pharmacy believes that treatment is enhanced when patients and caregivers can make informed decisions about their medication therapy. Star Discount Pharmacy provides a Patient Management Program (PMP) to those patients receiving specialty medications. The PMP services provide help for consumers to understand, manage and comply with their drug treatment. In addition it provides assistance to those patients experiencing difficulty taking, obtaining or following their medication schedule. [Star Discount pharmacy's patient management services include the following:

- **An initial health assessment of the patient;**
- **Education and counseling with the Pharmacist, designed to enhance patient understanding and appropriate use of his/her medications;**
- **Information and resources designed to enhance patient compliance with specialty drug administration;**
- **Coordination of healthcare services, with promoting continuity of care with providers, and other healthcare professionals participating in the patient's care; and**
- **Care planning to ensure treatment goals meet the patient's needs and are shared among the patient's providers.**

### Why use Patient Management Services?

Star Discount Pharmacy believes that patients may gain the following potential health benefits by

participating in the Patient Management Program:

- **Improved knowledge of medication use and administration;**
- **Improved medication compliance by creating an individualized plan for the patient to make sure medication doses aren't missed;**
- **Improved ability to manage difficult side effects;**
- **Greater self-management of medications and medical condition;**
- **Improved coordination of healthcare services through the collaboration of your pharmacist and doctor; and**
- **24/7 accessibility to a pharmacist or other clinical person at 877-883-1392.**

Potential limitations of the Patient Management Program include:

- **Non-adherence to medication regimen due to lack of knowledge of administration/side effects and**
- **Inability for the specialty pharmacy to assist with financial assistance needs.**

You will automatically receive these patient management services, if you are taking a specialty medication for a chronic medical condition. However, you may request not to participate in the program at any time by calling: 877-883-1392.

The Patient Management Program is offered free to our patients.